

## FEE REFUND POLICY

### Fee Refund Policy as Prescribed under s. 24 (2) to 33 of O.Reg. 415/06

**24. (2)** In sections 25 to 27,

“earned fees” means the amount of all fees paid for a vocational program that is proportional to the number of instruction hours that have taken place when a withdrawal or expulsion occurs; (“droits acquis”)

“program mid-point” means the point in the progress of a vocational program where half of the scheduled hours of instruction for the program have taken place; (“mi-parcours du programme”)

“service fee” means the lesser of 20 per cent of all vocational program fees and \$500. (“frais de service”)

#### Full refunds

**25.** If a student has entered into a contract with a career college for a vocational program, the college shall give a refund of all fees paid for the program in the following circumstances:

1. The student rescinds (cancels) the contract in writing within two days of receiving a copy of it, in accordance with section 36 of the Act.
2. Before the student completes the program, the college discontinues the program or the college’s approval to provide the program is revoked by the Superintendent, but the college remains registered under the Act.
3. The college collects any fees before receiving a certificate of registration from the Superintendent.
4. The college collects any fees before the program was approved by the Superintendent.
5. The college collects any fees other than a service fee before the student has entered into a contract with the college.
6. The college expels the student in a manner or for reasons that are contrary to the college’s expulsion policy.
7. The college does not provide an evaluation, in writing, of the student’s progress as required under section 12.
8. The student voids the contract under subsection 18 (2) due to a statement, image or video made by the college that is prohibited under subsection 18 (1).
9. The student voids the contract under section 22 because it is missing a term required under section 20.
10. The student receives instruction from an instructor who is not qualified under section 41 for more than 10 per cent of the program’s duration.

**Full refunds minus service fee**

**26.** A career college shall give a refund of all fees paid for a vocational program, except the service fee, in the following circumstances:

1. The student gives written notice to the college, before the program start date specified in the student's contract with the college, that the student is withdrawing from the program.
2. The student is admitted to the program on the condition that the student meet specified admission requirements before the program start date specified in the student's contract with the college, and the student does not meet the requirements before that day.
3. The student does not attend the program within the first 14 days of the program after the program start date specified in the student's contract with the college and is given written notice that the contract is cancelled from the college within the first 45 days of the program.
4. The college is notified by or on behalf of an international student before the program mid-point that the international student has not been issued a temporary resident visa as a member of the student class under the *Immigration and Refugee Protection Act* (Canada).

**Partial refunds**

**27.** (1) A career college shall give a student a refund of the fees paid for a vocational program in accordance with this section if,

- a) the student withdraws from the program after the program start date specified in the student's contract with the college; or
- b) the student is expelled from the program for a reason permitted under the college's expulsion policy.

(2) If a student's program is scheduled to be up to 12 months in duration, the career college shall give a refund for the program as follows:

1. If the withdrawal or expulsion occurs before the program mid-point, the college shall give a refund equal to the amount of all fees paid, less the service fee and any earned fees.
2. If the withdrawal or expulsion occurs after the program mid-point, no refund is required for the program.

(3) If a student's program is scheduled to be more than 12 months in duration, the career college shall give a refund for the initial 12-month period of the program and any subsequent period as follows:

1. If the withdrawal or expulsion occurs before half of the scheduled hours of instruction have taken place for the period, the college shall give a refund equal to the amount of all fees paid for the period, less the service fee and any earned fees.
2. If the withdrawal or expulsion occurs after half of the scheduled hours of instruction have taken place for the period, no refund is required for that period.
3. If a period has not yet started at the time of the withdrawal or expulsion, the college shall give a refund of all fees paid for that period.

**Refund of compulsory fees**

**28.** (1) A career college may only charge or collect compulsory fees in relation to a vocational program after the fees have been published by the Superintendent under subsection 43 (2).

(2) If a career college collects a compulsory fee that has not been published by the Superintendent under subsection 43 (2), the college shall give a refund of the fee to the student on written request from the student.

**No retention of refund**

**29.** A career college shall not retain any refund of fees payable to a student under sections 25 to 28 in order to recover or set-off an amount a student owes the college for any service or program other than a vocational program offered by the college.

**Timing of refunds**

**30.** A refund payable by the career college must be issued to students within 30 days after the day a student,

- (a) delivers a written notice to withdraw from the program to the college;
- (b) is given a written notice of expulsion by the college; or
- (c) delivers a written request for a refund to the college under subsection 28 (2).

**Treatment of books and equipment**

**31.** In calculating a refund under sections 25 to 28, a career college may retain the retail cost of books or equipment that the career college supplied to the student if the student,

- (a) fails to return the books or equipment to the career college within 10 days of the student's withdrawal or expulsion from the program, or
- (b) returns the books or equipment to the career college within the 10-day period referred to clause (a), but fails to return it unopened or in the same state it was in when supplied.

**Notice of withdrawal for international students**

**32.** A notice to a career college that is provided by or on behalf of an international student or of a prospective international student and that states that the student has not been issued a temporary resident visa as a member of the student class under the Immigration and Refugee Protection Act (Canada) is deemed to be written notice to the college that a student is rescinding (cancelling) the contract under section 36 of the Act or withdrawing from the program.

**Currency**

**33.** Any refund of fees that a career college is required to pay under the Act shall be paid in Canadian dollars.



## STUDENT COMPLAINT POLICY

Ruhani Health Business and Technology Inc. strives to provide you with the highest quality training available. Ruhani Health Business and Technology Inc. is committed to the fair treatment of its students and its employees and to an open and collaborative approach when dealing with student concerns. Our training faculty have been carefully selected and trained to provide a professional environment. Should we fall short of our goals, we want you to let us know.

The Complaint Procedure is designed to provide students with two processes, Informal and Formal, to resolve concerns. Students are encouraged to address any concerns immediately with the staff member involved. We will try to resolve complaints informally wherever possible while keeping in mind that formal resolution processes may be required to satisfactorily resolve the issue.

We encourage you to follow the steps as outlined in the following Complaint Resolution Policy if you have an issue. Please do not let a minor problem develop into a major one. **HELP US TO HELP YOU.**

Students making a complaint are entitled to make oral submissions. Students are allowed to have a person present with them at all stages of the complaint and resolution process. Students also have the right to have this person make the oral submission on his or her behalf.

### Informal Complaint Process

Should you have any problems or concerns during your training we encourage you to discuss them promptly with staff. If, for any reason, the matter is not resolved to your satisfaction, you should follow the Formal Complaint Process.

### Formal Complaint Process

In the event of an unsuccessful resolution to your informal complaint, the issue can usually be resolved by meeting with the school's Director/owner to review the concern and request a resolution. A meeting will be arranged with the Campus Director/owner at your request.

- a) A Student Complaint Form should be completed in writing prior to meeting with the Director/owner of the school. The form is available at your Ruhani College of Health, Business and Technology.
- b) The description of the complaint should be very clear and concise including the nature of the problem, date of issue or occurrence, name(s) of parties involved (staff, other students, etc.) and copies of any important information regarding the complaint.
- c) The Campus Director/owner will arrange to meet with you, and/or alternate, within three (3) business days of receiving the written complaint.
- d) If a resolution is mutually agreed to, the decision, reasons for the decision and the implementation plan should be documented using the Record of Complaint Form and signed by both the Director and the student.
- e) A copy of the Student Complaint Form and Record of Complaint Form should be put in the student file and the original returned to the student.
- f) Every attempt will be made to resolve the complaint in its entirety within ten (10) business days of receiving the complaint.
- g) In the campus specific Complaints file or binder, a copy of the Student Complaint Form, Record of Complaint Form, and any relevant supporting documents are to be kept on file for three (3) years.

- h) If the student does not agree with the decision the student will have (5) business days to file an appeal. The student must give reason on the reason for the appeal.
- i) The appeal will be reviewed and within (5) days of receiving the appeal the owner of the campus will meet with the student and continue to come to a mutual agreement.

If you are not satisfied with the resolution of your complaint, you may submit your complaint to the Superintendent of Career Colleges through the PARIS system or contact.

Superintendent of Career Colleges  
Ministry of Colleges and Universities  
77 Wellesley Street West, Box 977  
Toronto, ON M7A 1N3

You can use the following link to access the PARIS system:  
<https://www.pcc.tcu.gov.on.ca/PARISExtWeb/public/login.xhtml>

A guide for creating a student user account is available at the following URL:  
<http://www.tcu.gov.on.ca/pepg/audiences/pcc/paris-enrolment-guide-for-newusers.pdf>

## DISMISSAL/EXPULSION POLICY

Ruhani Health Business and Technology Inc. is committed to taking all reasonable steps to ensure students have the opportunity to successfully complete their studies. The College maintains a professional environment and all students and staff are treated fairly and equitably.

Ruhani Health Business and Technology Inc. reserves the right to expel/dismiss a student whose conduct is deemed to be unsatisfactory. Such conduct includes academic fraud, non-payment of outstanding fees, not abiding by the code of conduct, significant omissions or errors in Admissions documentation, academic failure, non-attendance, harassment, bullying or discrimination, misuse of college property, endangerment of staff or students, and/or failure to abide by school rules and regulations.

Ruhani Health Business and Technology Inc. reserves the right to dismiss/expel any student prior to completing a program or course if it is determined that the student is not attending sessions when scheduled, has an unsatisfactory attitude, or has not adapted to the area of study. Similarly, students not maintaining satisfactory progress must not be permitted to continue with their program. Students must be aware that continued lack of effort on their part may result in dismissal.

The College will attempt to resolve situations amicably. However, Ruhani Health Business and Technology Inc. will not tolerate actions that risk the integrity, safety or well-being of students, staff, visitors, or guests of the college. Verbal and written warnings will be issued when deemed necessary. Further actions, including suspension and expulsion, will be applied at the College's discretion.

### Conditions for Expulsion

The following outlines the conditions under which a Ruhani Health Business and Technology Inc. student may be expelled with cause. Conduct may include but is not limited to.

1. **Academic fraud** – It is at the discretion of the college to expel a student for academic fraud. Academic fraud could be deemed as any action or deed, performed alone or with others, for the unfair advantage or benefit of themselves or others, or use of any word or phrase that could be construed as fraud, including:
  - a. reproduction of Ruhani Health Business and Technology Inc. courseware
  - b. unapproved collaboration
  - c. alteration of records
  - d. bribery
  - e. plagiarism
  - f. lying/dishonesty
  - g. cheating
  - h. misrepresentations
  - i. use of aids which have not been expressly permitted
  - j. theft or solicitation of another student's assignments or papers, unadministered tests, or other academic work and/or material
  - k. intentionally helping or attempting to help another student to commit any act of academic fraud
2. **Outstanding fees** – where a student has outstanding tuition and/or fees owing and has not addressed or has made restitution within seven (7) days of receiving written notification from the campus.

### 3. **Code of Conduct -**

- a. Where a student has been put on suspension and after their return, fails to comply with the rules and terms of the college
  - b. Where a student is found under the influence of drugs and/or alcohol or carrying weapons, the student will be subject to immediate expulsion
  - c. Where a student has endangered or caused physical harm to a person or property
  - d. Where a student has been disruptive in class or is insubordinate to a staff member
4. **Admissions Policy** – the career college will ensure that a registered student meets all of the requirements for academic acceptance to the program. Where the student has provided inaccurate information on their application to the college, the student may be expelled.
  5. **Academic Failure** – where a student fails to meet the academic requirements of their program. It is the sole decision of the career college to offer any options to the student regarding alternatives for another program.
  6. **Attendance** – where a student is not meeting the required attendance for the program. Students who are not meeting the College's Attendance Policy without sufficient cause will result in automatic expulsion.
  7. **Harassment or Discrimination** – the career college will not allow harassment or discrimination of any kind towards any staff member, student, or visitor to the college. If a student has been found to be harassing or involved in any discriminatory activity, the student will be suspended, pending an investigation.
  8. **College Property** – where a student has caused damage, destroyed, misused, stolen or otherwise used the property of the career college in an inappropriate manner. The student will be required to make restitution for any costs incurred.
  9. **Endangerment of Staff or Students** – where a student has caused endangerment to a staff member or another student by an act of assault or by an action that could result in endangering the safety of themselves or others at the career college.

### **Expulsion Procedure**

At the discretion of the Ruhani Health Business and Technology Inc. and based upon the severity of the incident, the following steps may be taken prior to the expulsion/dismissal of the student:

- I. Verbal warning
- II. Written warning
- III. Suspension, and
- IV. Expulsion

### **Notification of Expulsion/Dismissal**

Where a student is subject to expulsion/dismissal for any of the above reasons, the student will receive notification in writing, either by hand delivery or by registered mail, with a return receipt to ensure receipt of notification. If the registered mail is returned to the college due to an invalid address provided by the student, the college is not responsible for non-delivery.

The notification of expulsion/dismissal will contain the reason as well as the effective date of the expulsion. If the expelled/dismissed student wishes to dispute the expulsion/dismissal, they must file an appeal within three days in writing to the Owner of the school. If the appeal is unsuccessful, the student will be considered expelled from the college.

The student will have the opportunity for further appeals through the Complaints process to the Superintendent of the career colleges.



**Fees**

Where a student has been expelled by the college, the student will be considered withdrawn from their program as of the effective date of the expulsion. The college will be required to calculate the student's account as of the official withdrawal date of the expulsion based on the College's Fee Refund Policy, determined by the requirements of the province in which the student is enrolled.

**Treatment of Books and Equipment**

A student who is expelled is responsible for the return of any college equipment or books (which are unopened and in the same state they were supplied) within ten (10) days of expulsion from the program. If not, the student will be held financially responsible.



# CAREER COLLEGE SEXUAL VIOLENCE POLICY

## 1. Sexual Violence Policy

- (a) Ruhani Health Business and Technology Inc. is committed to providing its students with an educational environment free from sexual violence and treating its students who report incidents of sexual violence with dignity and respect.
- (b) Ruhani Health Business and Technology Inc. has adopted this Sexual Violence Policy, which defines sexual violence and outlines its training, reporting, investigative, and disciplinary responses to complaints of sexual violence made by its students that have occurred on its campus, or at one of its events and involve its students.
- (c) The person accused of engaging in sexual violence will be referred to as the “Respondent” and the person making the allegation as the “Complainant”.

## 2. Definition of Sexual Violence

Sexual violence means any sexual act or act targeting a person’s sexuality, gender identity or gender expression, whether the act is physical or psychological in nature, that is committed, threatened or attempted against a person without the person’s consent, and includes sexual assault, sexual harassment, stalking, indecent exposure, voyeurism and sexual exploitation.

## 3. Training, Reporting and Responding to Sexual Violence

- (a) Ruhani Health Business and Technology Inc. will provide a copy of the Sexual Violence Policy to all students at the time of enrolment and to the career college management (corporate directors, controlling shareholders, owners, partners, other persons who manage or direct the career college’s affairs, and their agents), instructors, staff, other employees and contractors and train them about the policy and its processes of reporting, investigating and responding to complaints of sexual violence involving its students. \*Any company participating in offering student internships on their premises must provide an undertaking in writing that it is in compliance with all applicable legislation, including the Ontario Human Rights Code and the Occupational Health and Safety Act and will provide students access to those policies should they encounter issues relating to sexual violence in the workplace.
- (b) The Sexual Violence Policy shall be published on its website (or where the Career College does not have a website in a conspicuous location on each of its campuses). Career college management, instructors, staff, other employees and contractors of Ruhani Health Business and Technology Inc. will report incidents of or complaints of sexual violence to the Administrator at Ruhani Health Business and Technology Inc. (647-687-9135) upon becoming aware of them.
- (c) Students who have been affected by sexual violence or who need information about support services should contact the Administrator at Ruhani Health Business and Technology Inc. (647-687-9135)
- (d) Subject to Section 4 below, to the extent it is possible, Ruhani Health Business and Technology Inc. will attempt to keep all personal information of persons involved in the investigation confidential except in those circumstances where it believes an individual is at imminent risk of self-harm, or of harming another, or there are reasonable grounds to believe that others on its campus or the broader community are at risk. This will be done by:
  - (i) ensuring that all complaints/reports and information gathered as a result of the complaint/reports will be only available to those who need to know for purposes of investigation, implementing safety measures and other circumstances that arise from any given case; and
  - (ii) ensuring that the documentation is kept in a separate file from that of the Complainant/Student or the Respondent.

- (e) Ruhani Health Business and Technology Inc. recognizes the right of the Complainant not to report an incident of or make a complaint about sexual violence or not request an investigation and not to participate in any investigation that may occur.
- (f) Notwithstanding (e) above, in certain circumstances, Ruhani Health Business and Technology Inc. may be required by law or its internal policies to initiate an internal investigation and/or inform police without the complainant's consent if it believes the safety of members of its campus or the broader community is at risk.
- (g) In all cases, including (e & f) above and (h) below, Ruhani Health Business and Technology Inc. will appropriately accommodate the needs of its students who are affected by sexual violence. Students seeking accommodation should contact the Administrator at 647-687-9135.
- (h) In this regard, Ruhani Health Business and Technology Inc. will assist students who have experienced sexual violence in obtaining counselling and medical care and provide them with information about sexual violence supports and services available in the community as set out in Appendix 1 attached hereto. Students are not required to file a formal complaint in order to access support and services.
- (i) Students are not required to report an incident of, or make a complaint about, sexual violence in order to obtain support and services.
- (j) If students, in good faith, report an incident of, or make a complaint about, sexual violence, they will not be subject to discipline or sanctions for violations of the career college's policies relating to drug or alcohol use at the time the alleged sexual violence occurred.
- (k) Students who disclose their experience of sexual violence through reporting an incident of, making a complaint about, or accessing supports and services for sexual violence, will not be asked irrelevant questions during the investigation process by the career college's staff or investigators, including irrelevant questions relating to the student's sexual expression or past sexual history.

#### **4. Investigating Reports of Sexual Violence**

- (a) Under this Sexual Violence Policy, any student at Ruhani Health Business and Technology Inc. may file a report of an incident or a complaint to the Administrator in writing.
- (b) Upon receipt of a report of an incident or a complaint of alleged sexual violence being made, Administrator will respond promptly and:
  - (i) determine whether an investigation should proceed and if the Complainant wishes to participate in an investigation.
  - (ii) determine who should conduct the investigation having regard to the seriousness of the allegation and the parties involved.
  - (iii) determine whether the incident should be referred immediately to the police.

In such cases or where civil proceedings are commenced in respect of allegations of sexual violence, Ruhani Health Business and Technology Inc. may conduct its own independent investigation and make its own determination in accordance with its own policies and procedures; and

  - (iv) determine what interim measures ought to be put in place pending the investigation process such as removal of the Respondent or seeking alternate methods of providing necessary course studies.
- (c) Once an investigation is initiated, the following will occur:
  - (i) The Complainant and the Respondent will be advised that they may ask another person to be present throughout the investigation.

- (ii) interviewing the Complainant to ensure a complete understanding of the allegation and gathering additional information that may not have been included in the written complaint such as the date and time of the incident, the persons involved, the names of any person who witnessed the incident and a complete description of what occurred.
- (iii) informing and interviewing the Respondent of the complaint, providing details of the allegations and giving the Respondent an opportunity to respond to those allegations and to provide any witnesses the Respondent feels are essential to the investigation.
- (iv) interviewing any person involved or who has, or may have, knowledge of the incident and any identified witnesses.
- (v) providing reasonable updates to the Complainant and the Respondent about the status of the investigation; and
- (vi) following the investigation, Administrator will:
  - (A) review all of the evidence collected during the investigation.
  - (B) determine whether sexual violence occurred; and if so
  - (C) determine what disciplinary action, if any, should be taken as set out in Section 5 below.

## **5. Disciplinary Measures**

If it is determined by Ruhani Health Business and Technology Inc. that the Respondent did engage in sexual violence, immediate disciplinary or corrective action will be taken. This may include:

- (a) disciplinary action up to and including termination of employment of instructors or staff; or
- (b) expulsion of a student; and /or
- (c) the placement of certain restrictions on the Respondent's ability to access certain premises or facilities; and/or
- (d) any other actions that may be appropriate in the circumstances.

## **6. Appeal**

Should the Complainant or the Respondent not agree with the decision resulting from the investigation, he or she may appeal the decision to the owner within fourteen (14) days by submitting a letter addressed to the owner advising of the person's intent to appeal the decision.

## **7. Making False Statements**

- (a) It is a violation of this Sexual Violence Policy for anyone to knowingly make a false complaint of sexual violence or to provide false information about a complaint.
- (b) Individuals who violate this Sexual Violence Policy are subject to disciplinary and/or corrective action up to and including termination of employment of instructors or staff or expulsion of a student.

## **8. Reprisal**

- (a) It is a violation of this Sexual Violence Policy to retaliate or threaten to retaliate against a complainant who has brought forward a complaint of sexual violence, provided information related to a complaint, or otherwise been involved in the complaint investigation process.
- (b) Individuals who violate the Sexual Violence Policy are subject to disciplinary and/or corrective action, up to and including termination of employment of instructors or staff or expulsion of a student.

**9. Review**

- (a) Ruhani Health Business and Technology Inc. shall ensure that student input is considered in the development of its Sexual Violence Policy and every time it is reviewed or amended.
- (b) Ruhani Health Business and Technology Inc. shall review its Sexual Violence Policy 3 years after it is first implemented and amend it where appropriate. The review date will be August 1, 2027.

**10. Collection of Student Data**

Ruhani Health Business and Technology Inc. shall collect and be prepared to provide upon request by the Superintendent of Career Colleges such data and information as required according to Subsections 32.3 (8), (9) and (10) of Schedule 5 of the Ontario Career Colleges Act, 2005 as amended.

## Appendix 1

The following represents a list of Provincial Rape Crisis Centers that could be provided as resources:

<b>Canadian Association of Sexual Assault Centres, Ontario Provincial</b>	
<b>English</b> Assaulted Women's Helpline Toll Free: 1-866-863-0511 #SAFE (#7233) on Bell, Rogers, Fido or Telus mobile TTY: 416-364-8762 <a href="http://www.awhl.org">www.awhl.org</a>	<b>Français</b> Fem'aide Telephone Toll-Free: 1-877-336-2433 ATS: 1 866 860-7082 <a href="http://www.femaide.ca">www.femaide.ca</a>

### **Sexual Assault/Domestic Violence Treatment Centres**

35 [hospital-based centres that provide](#) 24/7 emergency care to women. To locate the Sexual Assault/Domestic Violence Treatment Centre nearest you, follow [this link](#).

<b>Alliston, Barrie, Collingwood, Midland and Orillia</b> Huronia Transition Homes operates La Maison Rosewood Shelter (Midland) & Athena's Sexual Assault Counselling and Advocacy Centre 24-Hour Crisis Line: Barrie: 705-737-2008 or 1-800-987-0799 Midland: 705-526-4211 or 1-800-461-175 Office: 705-526-3221 <a href="http://www.huroniatrtransitionhomes.ca">www.huroniatrtransitionhomes.ca</a>	
<b>Belleville</b> Sexual Assault Centre for Quinte and District Toll-Free: 1-877-544-6424 Office: 613-967-6300 <a href="http://www.sacqd.com">www.sacqd.com</a>	<b>Bracebridge</b> Muskoka/Parry Sound Sexual Assault Services Parry Sound District Office: Office: (705) 774-9083 or 1-877-851-6662 Muskoka District Office: Office: (705) 646-2122 or 1-877-406-1268 <a href="http://www.daphnewymn.com">www.daphnewymn.com</a>
<b>Brantford</b> Sexual Assault Centre of Brantford Crisis: 519-751-3471 Office: 519-751-1164 <a href="mailto:sexualassaultcentre@sacbrant.ca">sexualassaultcentre@sacbrant.ca</a> <a href="http://sacbrant.ca/">http://sacbrant.ca/</a>	<b>Brockville</b> <b>Assault Response &amp; Care Centre</b> <b>Office: (613) 345-3881 or 1-800-567-7415</b> <a href="mailto:arcc@bgh-on.ca">arcc@bgh-on.ca</a> <a href="http://www.arc-c.ca">www.arc-c.ca</a>
<b>Chatham</b> Chatham-Kent Sexual Assault Crisis Centre 24-Hour Crisis Line: 519-354-8688 Office/TTY: 519-354-8908 <a href="http://cksacc.org/">http://cksacc.org/</a>	<b>Cornwall</b> <b>Sexual Assault Support Services for Women Office: 613-932-1755</b> <a href="http://sassforwomen.ca/">http://sassforwomen.ca/</a>  Iethinisten: ha Women's Shelter Akwasasne Family Violence Program 24-Hour Crisis: 1-800-480-4208 Phone: 613-937-4322 <a href="http://www.akwasasne.ca/iethinistenha-women's-shelter">www.akwasasne.ca/iethinistenha-women's-shelter</a>
<b>Durham Region</b> Durham Rape Crisis Centre Crisis: 905-668-9200 Office: 905-444-9672 <a href="mailto:info@drcc.ca">info@drcc.ca</a> <a href="http://www.drcc.ca">www.drcc.ca</a>	<b>Eganville</b> Women's Sexual Assault Centre of Renfrew County 24-Hour Crisis: 1-800-663-3060 Office: 613-735-5551 <a href="http://www.wsac.ca">www.wsac.ca</a>
<b>Guelph</b> Guelph-Wellington Women in Crisis Crisis: 519-836-5710 1-800-265-7233	<b>Hamilton</b> Sexual Assault Centre (Hamilton and Area) Crisis: (905) 525-4162 Office (905) 525-4573



Office: 519-823-5806 <a href="http://www.gwwomenincrisis.org">www.gwwomenincrisis.org</a>	TTY: 905-525-4592 <a href="http://www.sacha.ca">www.sacha.ca</a>
<b>Kenora</b> Kenora Sexual Assault Centre Crisis: (807) 468-7233 or 1-800-565-6161 Office: (807) 468-7958 <a href="http://www.kenorasexualassaultcentre.com">www.kenorasexualassaultcentre.com</a>	<b>Kingston</b> Sexual Assault Centre Kingston Crisis: 613-544-6424 or 1-877-544-6424 Office: 613-545-0762 <a href="mailto:sack@sackingston.com">sack@sackingston.com</a> <a href="http://www.sackingston.com">www.sackingston.com</a>
<b>Kitchener-Waterloo</b> Sexual Assault Support Centre of Waterloo Region Crisis: 519.741.8633 Office: 519.571.0121 <a href="mailto:info@sascwr.org">info@sascwr.org</a> <a href="http://www.kwsasc.org">www.kwsasc.org</a>	<b>London</b> Sexual Assault Centre London Crisis: 519-438-2272 Office 519-439-0844 TTY: 519-439-0690 <a href="mailto:sac1@sac1.ca">sac1@sac1.ca</a> <a href="http://www.sac1.ca">www.sac1.ca</a> London Abused Women's Centre Office: 519-432-2204 E-Mail: <a href="mailto:info@lawc.on.ca">info@lawc.on.ca</a> <a href="http://lawc.on.ca/">http://lawc.on.ca/</a>
<b>Peel Region</b> Hope 24/7 (formerly the Sexual Assault/Rape Crisis Centre of Peel) Crisis: 1-800-810-0180 Office: (905) 792-0821 <a href="http://hope247.ca/">http://hope247.ca/</a>	<b>Newmarket</b> Women's Support Network of York Region Crisis: 1-800-263-6734 or 905-895-6734 Office: (905) 895-3646 <a href="http://www.womenssupportnetwork.ca">www.womenssupportnetwork.ca</a>
<b>North Bay</b> Amelia Rising Women's Sexual Assault Centre of Nipissing/centre d'alobalressions sexuelles de Nipissing. Crisis: 705-476-3355 Office: 705-840-2403 TTY: (705) 840-5877 <a href="mailto:info@ameliarising.ca">info@ameliarising.ca</a> <a href="http://www.ameliarising.ca">www.ameliarising.ca</a>	<b>Oakville</b> Sexual Assault & Violence Intervention Services of Halton Crisis: 905-875-1555 or 1-877-268-8416 Office: 905-825-3622 <a href="http://www.savisofhalton.org">www.savisofhalton.org</a>
<b>Orangeville</b> Family Transition Place Crisis: 1-800-265-9178 Office: 519-942-4122 <a href="http://www.familytransitionplace.ca">www.familytransitionplace.ca</a>	<b>Ottawa</b> Sexual Assault Support Centre Crisis: 613-234-2266 Phone: 613-725-2160 TTY: 613-725-1657 <a href="mailto:info@sascottawa.com">info@sascottawa.com</a> <a href="http://sascottawa.com">http://sascottawa.com</a> Ottawa Rape Crisis Centre Crisis: 613-562-2333 Office: 613-562-2334 <a href="http://orcc.net/">http://orcc.net/</a>
<b>Peterborough &amp; Kawartha's Kawartha Sexual Assault Centre</b> Crisis: (705) 741- 0260 or 1-866-298-7778 Office/TTY: (705) 741-0260 <a href="http://www.kawarthasexualassaultcentre.com">www.kawarthasexualassaultcentre.com</a> YWCA Peterborough Haliburton Crisis: 1-800-461-7656 Office: 705.743.3526 x 130 <a href="http://www.ywcapeterborough.org">www.ywcapeterborough.org</a>	<b>Sault Ste Marie</b> Women in Crisis (Algoma) Inc. Crisis: 705-759-1230 or 1-877-759-1230 <a href="http://www.womenincrisis.ca">www.womenincrisis.ca</a>
<b>Sarnia-Lambton</b> Sexual Assault Survivors Centre Sarnia-Lambton Crisis: 519 337-3320 or 1-888-231-0536 Office: (519) 337-3154 <a href="http://www.sexualassaultsarnia.on.ca">www.sexualassaultsarnia.on.ca</a>	<b>Simcoe</b> Haldimand & Norfolk Women's Service Crisis: 1-800-265-8076 TTY: 1-800-815-6419 Office: 519-426-8048 <a href="mailto:hnws@hnws.on.ca">hnws@hnws.on.ca</a>





<b>St. Catherines</b> Niagara Region Sexual Assault Centre Crisis: (905) 682-4584 Office: (905) 682-7258 <a href="mailto:carsa@sexualassaultniagara.org">carsa@sexualassaultniagara.org</a> <a href="http://sexualassaultniagara.org/">http://sexualassaultniagara.org/</a>	<a href="http://www.hnws.on.ca">www.hnws.on.ca</a> <b>Thunder Bay</b> Thunder Bay Sexual Assault and Sexual Abuse Crisis and Counselling Centre Office: (807) 345-0894 or 1-866-311-5927 <a href="mailto:tbcounselling@tbsasa.org">tbcounselling@tbsasa.org</a> <a href="http://www.tbsasa.org">www.tbsasa.org</a>
<b>Timmins</b> Timmins and Area Women in Crisis Crisis: 1-877-268-8380 (sexual assault) Crisis: 1-855-827-7233 (shelter) Office: (705) 268-8381 <a href="mailto:info@tawc.ca">info@tawc.ca</a> <a href="http://www.tawc.ca/">http://www.tawc.ca/</a>	<b>Toronto</b> Oasis Centre des Femmes Téléphone: 416-591-6565 Courriel: <a href="mailto:services@oasisfemmes.org">services@oasisfemmes.org</a> <a href="http://oasisfemmes.org/">http://oasisfemmes.org/</a> <b>Toronto Rape Crisis Centre:</b> Multicultural Women Against Rape Crisis: 416-597-8808 Office: 416-597-1171 <a href="mailto:info@trccmwar.ca">info@trccmwar.ca</a> <a href="mailto:crisis@trccmwar.ca">crisis@trccmwar.ca</a> <a href="http://www.trccmwar.ca">www.trccmwar.ca</a>
<b>Windsor</b> Sexual Assault Crisis Centre of Essex County Crisis: 519-253-9667 <a href="http://www.saccwindsor.net">www.saccwindsor.net</a>	<b>Woodstock</b> Domestic Abuse Services Oxford Crisis: 519 539-4811 or 1-800-265-1938 <a href="mailto:info@daso.ca">info@daso.ca</a> <a href="http://www.daso.ca">www.daso.ca</a>